

1. All domains that list compresolve.com as a name server are bound to these terms of service.
2. Domains that list compresolve.com as a name server are subject to a per month fee. This fee is waived if the domain is located on a compresolve.com server. Reasoning: Some people, without the consent of compresolve.com, register their domains using our name servers. Others, with the consent of compresolve.com, register a domain, use it for 2 months, stop paying for it, and the account is deactivated. However, in each of these instances, every time one of these domains is looked up on the Internet our name servers are queried, which is a resource consuming service.
An option is to have compresolve.com reserve the domain, which is ten dollars (US) per month, or to use the domain as an email alias domain (vanity email), which is ten dollars (US) per month.
To have this fee eliminated the domain name record must be modified to point to name servers other than compresolve.com's.

For all inactive domains (i.e. - domains that list compresolve.com as the name server but are not paying for that service) compresolve.com reserves the right to point the domain to wherever compresolve.com sees fit.

Please visit www.networksolutions.com for information on modifying domain name records. If another registrar was used please visit their site.

3. There are 3 types of hosting services that Compresolve.com provides. They are as follows: Standard, Business and Professional. Refer to the hosting packages section or your original proposal for the services that are provided.
4. Compresolve.com will in no way interfere with the actions of a domain customer who wishes to transfer their domain, however: compresolve.com will not initiate a domain transfer away from compresolve.com, nor will we instruct the domain customer, or their agents, on the process. That is the responsibility of the domain customer's new ISP. A flat rate of one hundred seventy-five dollars (US) will be charged to transfer files off of compresolve.com's server to any physical media per customer request. This rate can change without notice. Accounts in good standing will receive a pro-rated refund.
5. No pornographic or obscene material is to be posted on a domain hosted by compresolve.com. Compresolve.com reserves the right to define the terms "pornographic" and "obscene".
6. All sites are backed up on a monthly basis. The service charge for extraction of files from backup is seventy-five dollars (US) per file. The price to restore an entire site is five hundred dollars (US). Compresolve.com is not liable for any loss of data for any reason. For business & professional class hosting customers (users that have been given FTP access) Compresolve.com recommends saving your site on your own computer.
7. No illegal software will be stored on, or distributed from, a hosted domain.
8. No malicious activity will originate from a domain customer. This includes, but is not limited to: attempted unauthorized entry into other systems; generation of unsolicited bulk email (spam) from compresolve.com systems; attempted disruption of services on local systems; attempted disruption of service on remote systems; etc. compresolve.com reserves the right to define the term "malicious".
9. Compresolve.com web servers are not testing grounds for scripts or programs. Domain account users will be held accountable, legally and financially, for scripts (including scripts embedded in html documents) and programs they run. Whether intentional or not, if a script or program degrades the performance of the hardware

the script or program will be terminated by compresolve.com and the permissions changed to not allow the script or program to execute. Financial liability includes, but is not limited to, time spent by compresolve.com terminating bad scripts and programs. Lesson: Know what your script does before running it.

10. Any attempt to gain root (super user or administrator) access to any compresolve.com server by any person other than compresolve.com system administrators or network administrators will be prosecuted to the fullest extent of the law.
11. Allocation of additional disk space is available at 0.50US/mb/month. It is the responsibility of the customer to request more disk space by emailing hostmaster@compresolve.com.
12. Statistics are generated from web log files. Compresolve.com does not guarantee the accuracy of the statistics, nor the timely manner of statistic generation. Users are encouraged to explore statistic generation procedures that are tailored to suit their individual needs. FrontPage users must request that statistics be turned on.
13. Domain support applies to server related issues only: the functionality and performance of the web server and the accessibility of the tools we provide (asp, php, mysql, etc.). Domain technical support does not apply to scripting or programming questions.

FrontPage? 2000 users are encouraged to read the documentation that comes with their software.

UNIX users are encouraged to read PHP documentation (www.php.net), MySQL documentation (www.mysql.com), perl documentation (www.perl.com), and UNIX tutorials (www.ee.surrey.ac.uk/Teaching/Unix). The preceding list is not exhaustive, nor are the sites listed guaranteed to be accessible. UNIX users are encouraged to learn how the Apache web server operates by visiting www.apache.org. It is the responsibility of the user (or agents of the user) to know how to use the tools that compresolve.com provides.

14. Scripting and programming questions can be answered at a rate of seventy-five dollars (US) per hour, minimum of one hour. This rate can change without notice.
15. Modifications to domains, including, but not limited to, initial setup, increase of disk space, transfer acknowledgement, etc., will take place within 3 business days.
16. All charges must be paid by the due date printed on the bill. Hosting is billed on a semi-annual basis.
17. Compresolve.com reserves the right to suspend access to any services including but not limited to (email, hosting, statistics and/or content) hosted on its servers for accounts 30 days past due.
18. Violation of the terms of service will result in the immediate deactivation of the account in question.
19. Deactivated accounts will be removed from the system.
20. Reactivation of a suspended or deactivated account will result in a service charge.